



To our patients:

Norwegian American Hospital is dedicated to providing the highest quality medical care available, and welcomes comments and questions from our patients about our nursing team. Patients are entitled to ask information related to the medical center's nurse to patient staffing ratios, as well as nursing staff credentials including education, training and certification.

A response to these types of inquiries is available within two hours during normal business hours and within four hours after business hours for patients currently under our care or preparing to be admitted. Inquiries from those who are not Norwegian American Hospital patients are addressed within seven business days.

If at any time you have questions about your nursing care, please feel free to contact the Nursing Administrator on call by dialing the hospital operator.

Thank you for choosing Norwegian American Hospital.

***Our Mission***

Norwegian American Hospital provides high quality compassionate healthcare service that improve individual and community health. We partner with patients and their families, our employees, physicians and the community we serve.

***Our Vision***

Norwegian American Hospital is the hospital of choice for our communities and our care givers. We are the best in class for clinical care, customer service, employee engagement, access to care and stewardship.