

STATISTICS AND DEMOGRAPHICS

STATISTICS FOR FISCAL YEAR 2009

Total Adult Admissions:	9,975
Outpatient Visits:	65,521
Emergency Room Visits:	30,452
Clinic Visits:	4,690
Deliveries:	1,814
Employees:	772
Medical Staff:	285

DEMOGRAPHIC PROFILE

Norwegian American Hospital serves many diverse and gentrified communities, including Bucktown, Humboldt Park, West Town, Wicker Park, Logan Square and Austin.

These communities have the following ethnic characteristics:

<u>Community</u>	<u>ZIP Code</u>	<u>Black/African American</u>	<u>Hispanic/Latino</u>	<u>White</u>
Humboldt Park	60651	70.6 %	26.8 %	2.4 %
West Town and Wicker Park	60622	10.9 %	45.2 %	40 %
Logan Square	60647	6.8 %	67.7 %	23.1 %
Austin	60644	95.3 %	2.2 %	2 %

**Statistics extracted from the U.S. Census Bureau, 2000.*

1044 North Francisco Avenue • Chicago, Illinois 60622
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SPECIALIZED SERVICES

- ▶ 24-Hour Emergency Services Approved for Emergency Pediatric Care
- ▶ Three Off-Site Clinics for Maternal, Pediatric and Family Health Needs
- ▶ Women's Center of Excellence
- ▶ Obstetrics, Gynecology, and Labor and Delivery
- ▶ Cardiac Catheterization Lab and Cardiac Rehabilitation
- ▶ Physician Specialty Center
- ▶ Diagnostic and Therapeutic Radiology
 - CT Scan, MRI, MRA, PET scan, ultrasound and gamma camera
- ▶ Nuclear Medicine Department
- ▶ 12 Intensive Care Unit Beds
- ▶ Outpatient Ambulatory Care Services
- ▶ Renal Dialysis
- ▶ Physical and Occupational Therapy
- ▶ Industrial Medicine and Occupational Health Services
- ▶ Behavioral Health Unit
- ▶ Social Services
- ▶ Spiritual Care Services
- ▶ Health Benefits and Resources
- ▶ Wound Healing Center
- ▶ Physician Referral Service
- ▶ Illinois Poison Center Satellite
- ▶ Detox Unit
- ▶ Midwife Associates
- ▶ Early Discharge Clinic
- ▶ Center for Health, Integrative Medicine and Education
- ▶ Pediatric Care-A-Van

For more information about the services that Norwegian American Hospital offers, please call the Physician Referral Service at **773-395-3000**.

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FACTS AT A GLANCE

TYPE OF HOSPITAL:	Acute care, providing quality care in obstetrics, gynecology, pediatrics, internal medicine, surgery, behavioral medicine and emergency and outpatient services
YEAR OPENED:	1894
LICENSED BEDS:	200
EMPLOYEES:	772
MEDICAL STAFF:	285
ACCREDITED BY:	The Joint Commission
MEMBER OF:	Illinois Hospital Association and Metropolitan Chicago Healthcare Council
CHAIRMAN OF THE BOARD:	Patrick T. Driscoll
FOUNDATION CHAIRMAN:	Duke Miglin
INTERIM ADMINISTRATOR:	Myrna E. Pedersen
CHIEF FINANCIAL OFFICER:	Duane J. Fitch, CPA, MBA
CHIEF MEDICAL OFFICER AND VICE PRESIDENT OF QUALITY:	Robert A. Chase, M.D., M.S., FACP
CHIEF OPERATING OFFICER:	Michael Curran, MHA
VICE PRESIDENT OF PATIENT CARE:	Patricia G. Rackovan, RN, MBA
INTERIM VICE PRESIDENT OF MEDICAL AFFAIRS:	Kenneth P. Heaps, M.D.
VICE PRESIDENT OF HUMAN RESOURCES:	Marcia L. Powers

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HOSPITAL OVERVIEW



Norwegian American Hospital is the fourth leading provider out of 59 area hospitals that provides high quality, charitable health care. It has served the residents of the near northwest side of Chicago for over 115 years.

It is Norwegian's mission to provide high quality and compassionate health care services by partnering with patients, their families, our employees, physicians and the communities we serve.

Norwegian American Hospital is a 200-bed, acute care facility, offering a variety of health care programs and services including: inpatient and same-day surgery, outpatient pharmacy, radiology department, All Kids health care program, cardiology department, corporate health program, intensive care unit, telemetry unit, pediatrics unit, emergency department, physician specialty center, and a comprehensive array of women's health care with an incorporated midwife program.

Established in 1894, Norwegian American Hospital is a premier health care provider where the patient comes first. It is a family- and community-centered hospital. Each of our employees strive to provide every patient with consistent high standards of affordable care. Norwegian American Hospital promotes personal wellness and is passionate in its belief that the health of the community and the health of the individual are interrelated.

Norwegian American Hospital constantly monitors the health care needs of the community by participating in a variety of community events and partnering with community organizations. At these events, our medical staff engages the general public in conversation and is able to understand what their general needs and concerns are. In addition, our clinical staff constantly monitors health care trends and uses that information to develop new programs and services.

Norwegian American Hospital **MAKING A DIFFERENCE WITH COMPASSION®** since 1894!

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