

# STATISTICS AND DEMOGRAPHICS

## STATISTICS FOR FISCAL YEAR 2017

Total Adult Admissions:	6,705
Outpatient Visits:	34,913
Emergency Room Visits:	23,342
Clinic Visits:	24,787
Care-A-Van Visits	2,557
Employees:	1,060
Medical Staff:	350

## DEMOGRAPHIC PROFILE

Norwegian American Hospital serves many diverse and gentrified communities, including Austin, Belmont Cragin, East Garfield Park, Humboldt Park, Irving Park, Logan Square, and West Garfield Park.

These communities have the following ethnic characteristics:

<u>ZIP Code</u>	<u>Black/African-American</u>	<u>Hispanic/Latino</u>	<u>White</u>
60618	3%	46%	42%
60622	8%	28%	59%
60624	93%	2%	4%
60639	5%	77%	16%
60647	6%	51%	38%
60651	86%	8%	5%

\*Source: Statistical Atlas 2015

# FACTS AT A GLANCE

TYPE OF HOSPITAL:	Acute care, providing quality care in obstetrics, gynecology, internal medicine, surgery, behavioral health, emergency and outpatient services.
YEAR OPENED:	1894
LICENSED BEDS:	200
EMPLOYEES:	1,060
MEDICAL STAFF:	350
ACCREDITED BY:	The Joint Commission, College of American Pathology, Healthcare Facilities Accreditation Program (HFAP) as a Certified Primary Stroke Center, Illinois Department of Public Health's Level II Perinatal Care Certification,
MEMBER OF:	Illinois Hospital Association, American Hospital Association
BOARD OF TRUSTEE CHAIRMAN:	Billy Ocasio
FOUNDATION CHAIRMAN:	Elizabeth Colón
PRESIDENT AND CEO:	José R. Sánchez, LMSW, LCSW
INTERIM CHIEF MEDICAL OFFICER:	Qaiser Jamal, MD
CHIEF OPERATING OFFICER:	Michelle Y. Blakely, MHSA, PhD, FACHE
CHIEF FINANCIAL OFFICER:	Gary Krugel
CHIEF NURSING OFFICER:	Robert Nelson
CHIEF STRATEGY & GROWTH OFFICER:	Frank Flosman
VICE PRESIDENT OF HUMAN RESOURCES:	Janice Lindquist
VICE PRESIDENT OF QUALITY:	Sabrina Hughes
VICE PRESIDENT, BUSINESS DEVELOPMENT & PHYSICIAN STRATEGY:	Denisse Leon
CHIEF INFORMATION OFFICER:	Stephen DePooter
EXECUTIVE DIRECTOR NAH FOUNDATION:	Nancy Herman



# SPECIALIZED SERVICES

- Behavioral Health – Intensive Outpatient Program
- Bone Density Screening
- Cancer/Infusion Center
- Cardiology
- Comprehensive Diabetes Services
- Corporate Health
- Detox
- Emergency Services
- Gastroenterology
- General Surgery
- Neurology
- Obstetrics/Gynecology
- Optometry/Ophthalmology
- Orthopedics
- Pediatric Care-A-Van
- Physical Therapy
- Radiological Services
- Women's Health Specialists at Norwegian American Hospital
- Wound Care Services
- Vascular Surgery

For more information about services at Norwegian American Hospital, please call the Physician Referral Service at 773-292-7477.



# HOSPITAL OVERVIEW

Norwegian American Hospital has served the residents of the Humboldt Park community on the near northwest side of Chicago for over 120 years.

It is Norwegian's mission to provide high quality and compassionate health care services by partnering with patients, their families, our employees, physicians and the communities we serve.



Norwegian American Hospital is a 200-bed, acute care facility, offering a variety of health care programs and services including: inpatient and same-day surgery, outpatient pharmacy, radiology department, cardiology department, corporate health program, intensive care unit, telemetry unit, emergency department, comprehensive diabetes center, and women's health specialists with an incorporated midwife program. The hospital received the 2015 Patient Safety Excellence Award™ from Healthgrades, the leading online resource for comprehensive information about physicians and hospitals, accreditation by The Joint Commission and has been awarded Primary Stroke Certification from the Healthcare Facilities Accreditation Program (HFAP).

Established in 1894, Norwegian American Hospital is a premier health care provider where the patient comes first. It is a family- and community-centered hospital. Each of our employees strives to provide every patient with consistent high standards of affordable care. Norwegian American Hospital promotes personal wellness and is passionate in its belief that the health of the community and the health of the individual are interrelated.

Norwegian American Hospital constantly monitors the health care needs of the community by participating in a variety of community events and partnering with community organizations. At these events, our medical staff engages the general public in conversation and is able to understand what their general needs and concerns are. In addition, our clinical staff constantly monitors health care trends and uses that information to develop new programs and services. Norwegian American Hospital MAKING A DIFFERENCE WITH COMPASSION® since 1894!

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