Norwegian American Hospital
Community Benefit Report

Fiscal Year 2017
(October 1, 2016 - September 30, 2017)
Annual Non-Profit Hospital Community Benefits Plan Report

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I. Organizational Mission Statement

Norwegian American Hospital’s (NAH) mission statement is a direct reflection of the organization’s more than 120 year old tradition of caring for its neighbors, and the families who live in the surrounding communities. The mission statement is central to all organization planning.

**MISSION**

Norwegian American Hospital provides high quality and compassionate healthcare services by partnering with patients and their families, our employees, physicians and the communities we serve.

**VALUES**

RESPECT – Treat all individuals with courtesy, dignity, and appreciation for their unique needs

COMPASSION – Be caring, empathetic, and understanding

EXCELLENCE – Deliver care of the utmost quality and safety with the best outcomes

INTEGRITY – Adhere to the highest standards of professionalism and ethics in everything we do

DIVERSITY – Embrace and celebrate the differences among our patients, physicians, employees and community

**VISION**

Norwegian American Hospital is the hospital of choice for our communities and caregivers. We are best in class for clinical care, customer service, employee engagement, access to care and stewardship.

Norwegian American Hospital’s mission, vision and values are continually realized through its efforts to improve the value of healthcare for the population we serve. These improvement initiatives seek to enhance the health and well-being of the organization’s community and support the Triple Aim initiative that was established by the Federal and State Governments to guide healthcare transformation. The Triple Aim directs healthcare providers to simultaneously pursue three goals:

- Improving patient care and the patient experience
- Improving the health of the populations the Hospital serves
- Reducing costs

Opportunities to meet our goals have included: promoting our quality ratings so our patients can feel confident about the care they receive, reinvesting into the community and embracing the fact that quality healthcare is close to home. We’re investing in tools to identify people who are at risk for developing illnesses and offering affordable healthcare options.
STRATEGIC FRAMEWORK

Norwegian American Hospital has structured its capabilities and functional areas to focus on providing the best possible services for its patients.

NAH’s strategic plan is focused on opportunities across the organization’s six strategic pillars. These pillars are based on a foundation of the NAH’s Mission and Vision and support the organization’s goal of being the hospital of choice for our community and caregivers.

NAH’s strategic pillars are not aligned with any single functional area but rather focus on the key strategic areas for which all NAH staff and caregivers are responsible.
NAH completed a comprehensive strategic plan in 2017 which included a focus on goals and objectives and improvement targets for each of the organization’s six strategic pillars.

<table>
<thead>
<tr>
<th>Pillar</th>
<th>Goals/Objectives</th>
<th>Improvement Targets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Team</td>
<td>Attract/retain the best physicians, care providers and support staff: inspire &amp; enable them to provide exceptional care</td>
<td>• Turn-Over Rate&lt;br&gt;• Agency/Premium Labor Use&lt;br&gt;• Position fill rates/times</td>
</tr>
<tr>
<td>Quality</td>
<td>Establish a high-quality culture to drive the best results for our patients and communities</td>
<td>• Quality Metrics&lt;br&gt;• Care Quality Performance&lt;br&gt;• Program Awards and Recognition</td>
</tr>
<tr>
<td>Community Engagement/Philanthropy</td>
<td>Partner with our patients and communities to fund and promote health and wellness while growing our brand</td>
<td>• Active Partnerships&lt;br&gt;• Service Collaborations&lt;br&gt;• Brand Recognition/Perception&lt;br&gt;• Philanthropic Revenue&lt;br&gt;• Donor Expansion/Retention</td>
</tr>
<tr>
<td>Resource Management</td>
<td>Optimize resources while enhancing our infrastructure</td>
<td>• Financial Performance&lt;br&gt;• Resource Cost and Utilization&lt;br&gt;• Clinical Efficiency&lt;br&gt;• Service Utilization</td>
</tr>
<tr>
<td>Growth</td>
<td>Expand the enterprise’s clinical footprint and volume</td>
<td>• Market Share&lt;br&gt;• Revenue&lt;br&gt;• Key Service Line Volumes&lt;br&gt;• Service Leakage&lt;br&gt;• # Providers by Specialty</td>
</tr>
<tr>
<td>Technology &amp; Innovation</td>
<td>Ensure the organization is appropriately evolving to new care models and in the application of new technology</td>
<td>• Technology Utilization&lt;br&gt;• Technological Efficacy</td>
</tr>
</tbody>
</table>

II. Community Benefits

In addition to its core inpatient and outpatient services, Norwegian American Hospital offers programs and services that are uniquely designed to address specific health needs and benefit the communities it serves. These community benefits include:

- Care and services to community members are provided free of charge, or subsidized, or without full reimbursement from Medicare, Medicaid or other public or private payment source.
- Services designed to specifically address unique community needs, such as:
  - Programs such as the Comprehensive Diabetes Care Center, Walk-In orthopedic clinic geared toward Medicaid and uninsured patients, Primary Care clinics located within community social service partner sites, etc.
  - Health screenings to identify individuals at risk for certain high impact conditions, such as diabetes, cancer and heart disease
  - Emergency care
  - A wide-range of behavioral health and substance-use services
  - Pediatric mobile services
  - Immunization programs
  - Health educational/awareness programs
  - Multiple other community outreach programs
• Training and education to a large number of physicians, nurses, radiology technicians, and other highly skilled healthcare professionals
• Volunteer services provided by Hospital employees to the community
• An opportunity for community members to contribute to the health and well-being of their community by volunteering at the Hospital
• Language-assistance services, such as translators, signage, forms, brochures, patient education materials and other information in languages other than English
• Norwegian American Hospital’s donation of meeting and clinic space, as well as other assistance to community groups

III. Community Benefit Plan: Goals and Objectives
Norwegian American Hospital’s Community Benefit Plan focuses on a number of critical goals that meet the unique healthcare needs of the communities it serves. These goals and objectives include:

• Develop and deliver programs and services specifically designed to meet the health and wellness needs of the community
• Create and implement innovative programs that improve access to healthcare services within the Humboldt Park area and in underserved communities across the Chicago area
• Establish and strengthen partnerships and collaborative models with other community based providers to enhance the breadth and continuity of healthcare across the Hospital’s service area

Goals and Objectives

Goal 1: Develop and deliver programs and services specifically designed to meet the health and wellness needs of the community

<table>
<thead>
<tr>
<th>Programs</th>
<th>Descriptions</th>
</tr>
</thead>
</table>
| Orthopedic Out Patient Clinic    | • NAH serves a primarily Medicaid population which often has difficulty accessing basic orthopedic services  
• As a result, in December of 2016, NAH established a weekly orthopedic clinic designed to provide a range of orthopedic services, primarily to patients with Medicaid and the uninsured  
• The clinic takes both scheduled and “walk-in” patients to optimize access  
• The clinic provides orthopedic treatment, casting, consults, podiatry and chiropractic treatments, as well as a direct linkage to radiological and physical therapy services to provide a comprehensive, single visits services to individuals who otherwise would not have access to this type of care  
• 80-100 patients are seen each week in the clinic |
range healthcare service necessary to identify risk factors, diagnose their condition or provide a full range of integrated care and service options

- In response to community needs, NAH fully activated a comprehensive diabetes care center in 2017 (certified by the American Diabetes Association) with licensed, trained physician specialists and other clinical staff (such as registered diabetes nurses and educators) to provide all critical services in a single point of care model, including: endocrinology; nephrology; nutrition counseling and education; podiatry; ophthalmology, and other key services
- The Center has allowed NAH to maximize diabetes prevention and early detection efforts, as well as provide an effective model for helping individuals with diabetes manage their disease and maximize their health status over the long term
- The Diabetes Center achieved significant outcomes in 2017,
  - 85% of patients decreased their A1C level.
  - 81% of hypertensive patients have decreased their blood pressure to below <140/90 mmHg.
  - 69% of patients with elevated LDL levels experienced a decrease in value

| Diabetes and Cholesterol Screenings | • Norwegian American Hospital builds relations and partnerships with the community.  
• This team also provides free diabetes and cholesterol screenings to adults (see page 14-20 for full details). |

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**Goal 2:** Create and implement innovative programs that improve access to healthcare services within the Humboldt Park area and in underserved communities across the Chicagoland area.

<table>
<thead>
<tr>
<th>Programs</th>
<th>Descriptions</th>
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</table>
| NAH Care-A-Van            | • The Care-A-Van program provides no cost health services to children and young adults aged 0-22 years old  
• Services include school and sports physicals, immunizations, lead and hemoglobin testing, as well as hearing, vision, diabetes and tuberculosis screening  
• Over 11,000 services and 3,900 referrals were provided for this fiscal year  
• 98% of children and young adults (≥10 years old) who received services said the Care-A-Van staff listened to them  
• The service area includes sites located in 60612, 60618, 60622, 60624, 60639, 60647, 60651  
• There are more than 80 community sites (schools, day care centers, etc.)  
• This year the Care-A-Van program won the American Hospital Association’s prestigious NOVA award for the exceptional care in the community |
<table>
<thead>
<tr>
<th>Program</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>NAH Dental Van</td>
<td>• Dental van service children by providing preventative and restorative dental care at no cost to the patient or to the family.</td>
</tr>
</tbody>
</table>
| NAH Primary Care Clinics Located within Community Partner Sites | • NAH works with a number of community health and social service providers in the community  
  • These organizations serve clients with various psycho-social and health needs, such as mental illness, homelessness, substance use, etc. that make it difficult to access primary care services  
  • NAH has developed a model to co-locate a weekly primary care clinic within the community partner sites, thereby bringing primary care services to individuals who otherwise may not receive basic primary or preventative care  
  • Through these clinics NAH also provides direct linkage to its other services to ensure a continuum of care to these individuals |

**Goal 3: Establish and strengthen partnerships and collaborative models with other community based providers to enhance the breadth and continuity of healthcare across the Hospital’s service area.**

<table>
<thead>
<tr>
<th>Programs</th>
<th>Descriptions</th>
</tr>
</thead>
</table>
| FQHC Partnerships                             | • Norwegian American Hospital has established numerous partnerships, collaborative programs and associations with a number of FQHCs to increase the Hospital’s ability to provide services to community members. FQHCs include:  
  o PCC Community Wellness Centers  
  o Near North Health Centers  
  o Erie Health Centers  
  o Access Community Health Centers  
  o Mile Square Health Clinics  
  • Programs include but are not limited to:  
  o Behavioral Health services  
  o Screening programs, such as mammography  
  o OB and midwifery services  
  o Residency programs  
  o Inpatient resources for clinic patients |
| Illinois Coalition of Mobile Health Clinics Association | • NAH participates in quarterly meetings with Mobile Programs across the state of Illinois. The goal is to learn from each other’s programs, minimize duplication of services and improve quality care. |
| New Life Covenant Church                       | • New Life Church and NAH have a strong partnership including a health clinic. In addition, NAH participates in New Life’s annual health fair and provides free services at their campus locations. |
| Puerto Rican Cultural Center                   | Collaboration to provide health awareness, services and referrals                                                                                                                                              |
| Other Community Partners                       | • NAH works with more than 50 community partners (see full listing on pages 17)                                                                                                                                  |
Conclusion

Norwegian American Hospital (NAH) is a vital member of the Association of Healthcare Community Hospitals in Chicago. Together, these high-quality urban facilities provide critically needed health services to over 1.5 million individuals annually. The vast majority of these community members (>65%) are either covered under a Medicaid payment model or are uninsured. In addition, NAH and the other Chicago healthcare hospitals provide essential health and wellness services including: primary, specialty, and emergency care; diagnostic and screening services; health education and disease prevention programs; and other community-based services that contribute more than $100 million in charity and uncompensated care every year.

Healthcare hospitals are located in some of the state’s most diverse neighborhoods, including the Greater Humboldt Park Community, in which NAH has provided the highest level of healthcare services since 1894. More than two-thirds (2/3) of the patients who are treated by the Association of Healthcare Hospitals are African-American or Latino.

In its role as a provider of vital healthcare services to the communities it serves, NAH strives to not only provide high quality, patient-centered and economical services, but to offer innovative programs that meet specific community needs such as the Comprehensive Diabetes Center and various outreach initiatives.

Finally, NAH and its counterparts are the economic engines of the communities in which they are located. Over 12,000 people are directly employed by healthcare hospitals, making these facilities the largest employers in their communities. For every one job sustained in healthcare, two secondary jobs are created. Healthcare hospitals contract with roughly 6,000 vendors and generate more than $680 million of economic stimulus to our city, county and state. Of the 800 individuals employed by NAH the majority of these individuals reside in Humboldt Park and surrounding communities.

NAH believes that its community-based approach to the delivery of healthcare services is the key to achieving its mission: “provide high quality and compassionate healthcare services by partnering with patients and their families, our employees, physicians and the communities we serve”.

Every day, Norwegian American Hospital strives to make a difference in the communities it is privileged to serve. Norwegian American Hospital administers programs in partnership with our communities to provide quality and compassionate care regardless of ability to pay.

More information about Norwegian American Hospital is available by visiting: www.nahospital.org
Market Analysis

Identify the populations and communities served by the Hospital – Geographic Boundary, Communities Served, and Population Served.

Geographic Boundary
Communities Served

Primary Community Areas
- Austin
- Belmont-Cragin
- Hermosa
- Humboldt Park
- Logan Square
- West Town
- Avondale
- Irving Park
- North Center
- East Garfield Park
- West Garfield Park
- North Lawndale

Secondary Community Areas
- Archer Heights
- Brighton Park
- Gage Park
- Garfield Ridge
- West Elsdon
- South Lawndale
- Portage Park
- Pullman

Norwegian American Hospital
Primary and Secondary Market Community Areas
### Population Service Area per 2010 Census

<table>
<thead>
<tr>
<th></th>
<th>60612</th>
<th>60618</th>
<th>60622</th>
<th>60623</th>
<th>60624</th>
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<tbody>
<tr>
<td><strong>Total</strong></td>
<td>33,472</td>
<td>92,064</td>
<td>52,549</td>
<td>92,108</td>
<td>38,105</td>
</tr>
<tr>
<td><strong>Not Hispanic or Latino</strong></td>
<td>29,153</td>
<td>48,313</td>
<td>37,259</td>
<td>32,670</td>
<td>36,945</td>
</tr>
<tr>
<td><strong>White alone</strong></td>
<td>6,513</td>
<td>40,088</td>
<td>30,367</td>
<td>1,653</td>
<td>509</td>
</tr>
<tr>
<td><strong>Black or African American alone</strong></td>
<td>20,415</td>
<td>2,559</td>
<td>3,860</td>
<td>30,369</td>
<td>35,887</td>
</tr>
<tr>
<td><strong>American Indian and Alaska Native alone</strong></td>
<td>50</td>
<td>176</td>
<td>59</td>
<td>112</td>
<td>45</td>
</tr>
<tr>
<td><strong>Asian alone</strong></td>
<td>1,616</td>
<td>4,741</td>
<td>1,910</td>
<td>108</td>
<td>43</td>
</tr>
<tr>
<td><strong>Native Hawaiian and Other Pacific Islander alone</strong></td>
<td>11</td>
<td>18</td>
<td>16</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td><strong>Some Other Race alone</strong></td>
<td>39</td>
<td>226</td>
<td>112</td>
<td>110</td>
<td>24</td>
</tr>
<tr>
<td><strong>Two or More Races</strong></td>
<td>509</td>
<td>1,505</td>
<td>935</td>
<td>316</td>
<td>335</td>
</tr>
<tr>
<td><strong>Hispanic or Latino</strong></td>
<td>4,319</td>
<td>42,771</td>
<td>15,289</td>
<td>59,438</td>
<td>1,160</td>
</tr>
<tr>
<td><strong>White alone</strong></td>
<td>1,817</td>
<td>20,590</td>
<td>6,796</td>
<td>27,007</td>
<td>323</td>
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<tr>
<td><strong>Black or African American alone</strong></td>
<td>234</td>
<td>653</td>
<td>522</td>
<td>486</td>
<td>324</td>
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<tr>
<td><strong>American Indian and Alaska Native alone</strong></td>
<td>44</td>
<td>513</td>
<td>211</td>
<td>827</td>
<td>21</td>
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<tr>
<td><strong>Asian alone</strong></td>
<td>30</td>
<td>167</td>
<td>62</td>
<td>60</td>
<td>7</td>
</tr>
<tr>
<td><strong>Native Hawaiian and Other Pacific Islander alone</strong></td>
<td>5</td>
<td>26</td>
<td>9</td>
<td>8</td>
<td>2</td>
</tr>
<tr>
<td><strong>Some Other Race alone</strong></td>
<td>1,953</td>
<td>18,280</td>
<td>6,868</td>
<td>29,184</td>
<td>388</td>
</tr>
<tr>
<td><strong>Two or More Races</strong></td>
<td>236</td>
<td>2,593</td>
<td>821</td>
<td>1,946</td>
<td>95</td>
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<table>
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<tbody>
<tr>
<td><strong>Total</strong></td>
<td>72,202</td>
<td>91,326</td>
<td>90,407</td>
<td>71,663</td>
<td>48,648</td>
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<tr>
<td><strong>Not Hispanic or Latino</strong></td>
<td>69,798</td>
<td>14,424</td>
<td>21,769</td>
<td>33,806</td>
<td>47,065</td>
</tr>
<tr>
<td><strong>White alone</strong></td>
<td>841</td>
<td>9,810</td>
<td>4,442</td>
<td>20,062</td>
<td>861</td>
</tr>
<tr>
<td><strong>Black or African American alone</strong></td>
<td>69,020</td>
<td>1,485</td>
<td>13,712</td>
<td>1,552</td>
<td>45,559</td>
</tr>
<tr>
<td><strong>American Indian and Alaska Native alone</strong></td>
<td>125</td>
<td>82</td>
<td>98</td>
<td>134</td>
<td>82</td>
</tr>
<tr>
<td><strong>Asian alone</strong></td>
<td>45</td>
<td>2,748</td>
<td>916</td>
<td>2,814</td>
<td>163</td>
</tr>
<tr>
<td><strong>Native Hawaiian and Other Pacific Islander alone</strong></td>
<td>9</td>
<td>8</td>
<td>16</td>
<td>11</td>
<td>5</td>
</tr>
<tr>
<td><strong>Some Other Race alone</strong></td>
<td>59</td>
<td>70</td>
<td>144</td>
<td>133</td>
<td>17</td>
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<tr>
<td><strong>Two or More Races</strong></td>
<td>699</td>
<td>215</td>
<td>440</td>
<td>870</td>
<td>378</td>
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<tr>
<td><strong>Hispanic or Latino</strong></td>
<td>2,404</td>
<td>76,902</td>
<td>68,630</td>
<td>36,057</td>
<td>1,963</td>
</tr>
<tr>
<td><strong>White alone</strong></td>
<td>750</td>
<td>34,801</td>
<td>27,236</td>
<td>18,555</td>
<td>440</td>
</tr>
<tr>
<td><strong>Black or African American alone</strong></td>
<td>385</td>
<td>424</td>
<td>1,256</td>
<td>466</td>
<td>300</td>
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<tr>
<td><strong>American Indian and Alaska Native alone</strong></td>
<td>47</td>
<td>656</td>
<td>703</td>
<td>506</td>
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<tr>
<td><strong>Asian alone</strong></td>
<td>3</td>
<td>94</td>
<td>111</td>
<td>142</td>
<td>12</td>
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<tr>
<td><strong>Native Hawaiian and Other Pacific Islander alone</strong></td>
<td>2</td>
<td>30</td>
<td>48</td>
<td>20</td>
<td>2</td>
</tr>
<tr>
<td><strong>Some Other Race alone</strong></td>
<td>1,039</td>
<td>38,226</td>
<td>36,421</td>
<td>16,415</td>
<td>662</td>
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<tr>
<td><strong>Two or More Races</strong></td>
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<td>2,631</td>
<td>2,774</td>
<td>1,953</td>
<td>141</td>
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<table>
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<th>60804</th>
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<tbody>
<tr>
<td><strong>Total</strong></td>
<td>87,291</td>
<td>64,267</td>
<td>84,573</td>
</tr>
<tr>
<td><strong>Not Hispanic or Latino</strong></td>
<td>39,594</td>
<td>42,511</td>
<td>11,373</td>
</tr>
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<td><strong>White alone</strong></td>
<td>30,825</td>
<td>1,760</td>
<td>7,757</td>
</tr>
<tr>
<td><strong>Black or African American alone</strong></td>
<td>5,237</td>
<td>39,973</td>
<td>2,708</td>
</tr>
<tr>
<td><strong>American Indian and Alaska Native alone</strong></td>
<td>127</td>
<td>86</td>
<td>56</td>
</tr>
<tr>
<td><strong>Asian alone</strong></td>
<td>2,043</td>
<td>204</td>
<td>478</td>
</tr>
<tr>
<td><strong>Native Hawaiian and Other Pacific Islander alone</strong></td>
<td>34</td>
<td>21</td>
<td>26</td>
</tr>
<tr>
<td><strong>Some Other Race alone</strong></td>
<td>190</td>
<td>58</td>
<td>90</td>
</tr>
<tr>
<td><strong>Two or More Races</strong></td>
<td>1,138</td>
<td>406</td>
<td>258</td>
</tr>
<tr>
<td><strong>Hispanic or Latino</strong></td>
<td>47,697</td>
<td>21,756</td>
<td>73,200</td>
</tr>
<tr>
<td><strong>White alone</strong></td>
<td>21,762</td>
<td>8,054</td>
<td>30,191</td>
</tr>
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<td><strong>Black or African American alone</strong></td>
<td>1,245</td>
<td>958</td>
<td>466</td>
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<tr>
<td><strong>American Indian and Alaska Native alone</strong></td>
<td>505</td>
<td>304</td>
<td>638</td>
</tr>
<tr>
<td><strong>Asian alone</strong></td>
<td>113</td>
<td>57</td>
<td>43</td>
</tr>
<tr>
<td><strong>Native Hawaiian and Other Pacific Islander alone</strong></td>
<td>39</td>
<td>31</td>
<td>28</td>
</tr>
<tr>
<td><strong>Some Other Race alone</strong></td>
<td>21,436</td>
<td>11,119</td>
<td>33,109</td>
</tr>
<tr>
<td><strong>Two or More Races</strong></td>
<td>2,987</td>
<td>1,233</td>
<td>2,725</td>
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</table>

Source: U.S. Census Bureau, 2010 Census.
IV. Amount and Types of Community Benefits Provided

1. Charity Care and Government Sponsored Indigent Healthcare

Norwegian American Hospital recognizes its responsibility to the community by providing that no patient requiring necessary medical care will be refused due to a lack of financial means. Each situation is reviewed independently and allowances are made for extenuating circumstances based on good faith efforts and circumstances.

A copy of the Norwegian American Hospital Charitable Care Policy effective for FY2017 is attached.

Highlights of the policy include the following:

A 100% discount is given on any type of self-pay outstanding for patients whose income levels fall at or below 200% of poverty guidelines. A 72% discount is given to patients whose income levels fall above 200% of poverty based on ability to pay. Factors used to determine the discount include age, family size, household type, gross income and disposable income (taking into account other necessary expenses.)

During Fiscal Year 2017 (October 2016 – September 2017), Norwegian American Hospital’s cost of providing charity care services to individuals who qualified for financial assistance under our Charitable Care Policy was $3,433,857.

In addition, in Fiscal Year 2017 over 76% of the patients served by the Hospital were beneficiaries of Medicaid and Medicare government sponsored indigent healthcare programs. Norwegian American Hospital’s unreimbursed cost for providing such healthcare to the community was $27,374,722.

2. Language Assistance Services & Hearing
NAH services a predominantly Hispanic community. Of the patients seen in 2017, 52% were of Hispanic descent. Norwegian American Hospital has an advantage in the marketplace in that 80% of the employees live in the community and reflect the cultural make-up of the patient population which helps to provide patients with a culturally competent experience while on campus. In addition NAH provides professional language assistance services. In 2017 total cost for professional language services was $60,247.

3. Donations

Cash and in-kind donations totaled $24,925 in fiscal year 2017. These costs include meeting space, equipment and personnel used to assist other community healthcare providers, social service agencies and organizations.

<table>
<thead>
<tr>
<th>Meeting Space for Community Agencies</th>
<th>Hourly Rate</th>
<th>Hours</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>$</td>
<td>60</td>
<td>29</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Organizational Sponsorship</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Erie Family Health Luncheon Sponsorship</td>
<td>$1,500</td>
</tr>
<tr>
<td>Sergeant Shiver National Center 50th Anniversary Sponsorship</td>
<td>$3,000</td>
</tr>
<tr>
<td>Puerto Rican Hurricane Relief</td>
<td>$4,000</td>
</tr>
<tr>
<td>La Raza Pink Edition and Cocktail Sponsorship</td>
<td>$2,500</td>
</tr>
<tr>
<td>La Raza Mujeres Destacades 2017 Scholarship Sponsorship</td>
<td>$1,000</td>
</tr>
<tr>
<td>Hispanic Heritage Organization Holiday Drive</td>
<td>$200</td>
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<tr>
<td>American Cancer Society Breast Cancer Sponsorship</td>
<td>$1,000</td>
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<tr>
<td>Puerto Rican Cultural Center Sponsorship</td>
<td>$5,000</td>
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<td>Puerto Rican Cultural Center Festival Sponsorship</td>
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<tr>
<td>Cubano Foundation Festival</td>
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<tr>
<td>Other Miscellaneous</td>
<td>$925</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$23,125</strong></td>
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Total Donations $24,865

4. Volunteer Services

<table>
<thead>
<tr>
<th>Volunteer Service - Non-Employee</th>
<th>Hourly Rate</th>
<th>Hours</th>
<th>Cost</th>
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</thead>
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<tr>
<td>General Volunteer Services</td>
<td>$8.25</td>
<td>3,400</td>
<td>$28,050</td>
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<tr>
<td>RN and Medical Students</td>
<td>$44.32</td>
<td>110</td>
<td>4,875</td>
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<tr>
<td><strong>Total Volunteer Service</strong></td>
<td></td>
<td>3,510</td>
<td>$32,925</td>
</tr>
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</table>


5. **Community Involvement Events**

11/14: NAH 5th Annual Coat Drive
The Community Affairs department hosted its 5th Annual coat drive. We provided 138 coats to the community. Total Hours = 3

11/17: March of Dimes Perinatal Event
NAH and National Association of Hispanic Nurses partnered with the March of Dimes to host a Latino Perinatal Event. A guest speaker touched on the importance of prenatal care amongst the Latino community. Total Hours = 3

11/30: Blue Cross Blue Shield
Blue Cross and Blue Shield was on-site to provide enrollment assistance, during the open enrollment period. We will continue with the BCBS Help Desk at NAH once a month to help answer questions on the plans once new members have received their new cards and are using the services. BCBS will be on site February 10, March 10 and April 14. Total Hours = 1.5

12/1: Coat Drive – Ella Flagg Elementary School
The Community Affairs department partnered with the Pediatric Care-A-Van to provide free coats to students at Ella Flagg Elementary School. Total Hours = 2

12/9: Blue Cross Blue Shield
Blue Cross and Blue Shield was on-site to provide enrollment assistance, during the open enrollment period. We will continue with the BCBS Help Desk at NAH once a month to help answer questions on the plans once new members have received their new cards and are using the services. BCBS will be on site February 10, March 10 and April 14. Total Hours = 1.5

12/15: National Association of Hispanic Nurses
Norwegian American Hospital hosted the National Association of Hispanic Nurses for their December membership meeting. Total Hours = 3

1/24: Blue Cross Blue Shield
Blue Cross and Blue Shield was on-site to provide enrollment assistance, during the open enrollment period. We will continue with the BCBS Help Desk at NAH once a month to help answer questions on the plans once new members have received their new cards and are using the services. BCBS will be on site February 10, March 10 and April 14. Total Hours = 1.5

2/3: March for Babies 2017 Kick-Off
The event was hosted by the March of Dimes for the upcoming April 30, 2017 walk. Norwegian American Hospital participated as a partner hospital and secured fundraising for the walk. Total Hours = 3

2/6: West Town Community Meeting on Public Safety
Hosted by Alderman Joe Moreno, Alderman Roberto Maldonado, State Representative Cynthia Soto and 12th District Commander Edward Kulbida. This collective meeting discussed solutions to problems that need to be addressed in the community. Total Hours = 2
2/7: National Black HIV Awareness Day
Norwegian American Hospital hosted Integrated PASEO’s National Black HIV/Awareness Day—the event provided HIV and STIs services, as well as, health education, housing opportunities, treatment and linkage to medical care. Total Hours = 5

2/10: Senator Omar Aquino Health Committee Meeting
The planning committee met to discuss the logistics for Senator Omar Aquino’s 1st Annual Health Fair to be held on Friday, August 18, 2017, (tentative) -- Norwegian American Hospital will provide adult screenings, back-to-school physicals and dental services. Total Hours = 1.5

2/9: Healthy Heart Month
The Community Relations and ER Stroke Certification Program collaborated to provide free health screenings to the Norwegian American Hospital employees and patients. Total Hours = 2.5

2/15: Town of Cicero Healthy Heart Program
The Town of Cicero’s Annual Health Fair took place on at the gymnasium where over 50 vendors came out. This event was open to the residents of Cicero. Norwegian American Hospital provided free cholesterol and glucose screenings. Total Hours = 5

2/16: Go RED for Healthy Heart Month Networking & Scholarship Fundraising Event
Jacqueline Soto (Community Affairs) and Nancy Clarke (Marketing) attended the Go RED for Healthy Heart Month Networking & Scholarship Fundraising Event, held at Congas restaurant. Total Hours = 3

2/19: New Life Covenant Church
Norwegian American Hospital provided cholesterol and glucose screenings. Hospital literature and promotional items were distributed to adults and children. Total Hours = 7

2/22: Business Networking Luncheon
Casa Central hosted a Business Community Networking Luncheon featuring keynote speaker, Todd Gilchrist. Total Hours = 2.5

2/23: Healthy Heart Month
The Community Relations and ER Stroke Certification Program collaborated to provide free health screenings to the Norwegian American Hospital employees and patients. Total Hours = 2.5

3/3: Chicago Police Department – 12th District
Coordinated a visit from the 12th district police department to the hospital, every month a police offers sets up in the PMB lobby and talks to our patients and employees about domestic violence and provides resources to those who seek information. Total Hours = 2

3/10: Senator Omar Aquino Health Committee Meeting
The planning committee met to discuss the logistics for Senator Omar Aquino’s 1st Annual Health Fair to be held on Friday, August 18, 2017, (tentative) -- Norwegian American Hospital will provide adult screenings, back-to-school physicals and dental services. Total Hours = 1.5
3/11: Women’s Health Day
This event was geared towards healthy living -- a wide array of vendors offering wellness resources, educational workshops and health screenings were available to the women. Norwegian American Hospital provided raffle items, as well as, health screenings. Total Hours = 4

4/1: Move for Life!
The Greater Humboldt Park Community Diabetes Empowerment Center hosted an event that featured physical activity, nutritional services, and health screenings. Norwegian American Hospital provided cholesterol and glucose screenings. Total Hours = 4

4/14: Senator Omar Aquino Health Committee Meeting
The planning committee met to discuss the logistics for Senator Omar Aquino’s 1st Annual Health Fair held on Friday, August 18, 2017 -- Norwegian American Hospital provided adult screenings, back-to-school physicals and dental services. Total Hours = 1.5

4/26: Diabetes Learning Center Open House
Norwegian American Hospital Open House for the new Diabetes Learning Center brought together employees, board members, and community members to unveil and welcome the new team including: Dr. Casey, Endocrinologist, Susie Adamson, RD, CDE and Tamara Barker, RN. Total Hours = 3

4/29: Alderman Mell & State Representative Andrade Health Fair
The event provided resources to the families and children of the 33rd Ward-- Vision Screenings, After-School Programming, Financial, Health Resources, and Social Services. Norwegian American Hospital provided cholesterol and blood glucose screenings. A Norwegian American Hospital medical student was in attendance to explain results to patients. Total Hours = 5

5/4: NAH Screening
During Stroke Awareness Month Norwegian American Hospital provided free cholesterol and glucose screenings in the lobby, and our Stroke Coordinator provided stroke education. Total Hours = 2.5

5/10: 25th Police District Community Resource Fair
In collaboration with the 25th Police District, GAP Community Center and Healthy Hermosa, Norwegian American Hospital provided free cholesterol and glucose screenings in the lobby, and our Stroke Coordinator provided stroke education to the residents of Hermosa. Total Hours = 5

5/16: 12th District Police Department “On the Table”
In partnership with the Chicago Community Trust, the 12th District Police Department invited community leaders to share a meal and discuss how we can unite the residents of different backgrounds and communities to heal our city. Total Hours = 1

5/17: North West Side Health Advisory Committee
The planning committee met to discuss the logistics for Senator Omar Aquino’s 1st Annual Health Fair to be held on Friday, August 18, 2017. Norwegian American Hospital will provide adult screenings, back-to-school physicals and dental services. Total Hours = 1.5
5/18: National Association of Hispanic Nurses  
Norwegian American Hospital hosted the National Association of Hispanic Nurses for their annual ceremony of inducting the new President and board, and recognizing the accomplishments of the past President. Total Hours = 4

5/24: Latino Policy Forum  
The Miller Coors Company hosted the Latino Policy Forum’s Mi Impacto Networking Event – the Marketing and Community Affairs departments represented on behalf of Norwegian American Hospital. Total Hours = 3

5/25: NAH Screening  
During Stroke Awareness Month Norwegian American Hospital provided free cholesterol and glucose screenings in the lobby, and our Stroke Coordinator provided stroke education. Total Hours = 2.5

5/25: EMS Appreciation Event  
The 5411 Empanadas food truck served empanadas to about 40 EMS workers during EMS Appreciation Week. Total Hours = 5

5/26: 12th District Domestic Violence  
The 12th District coordinated a visit from the 12th district police department to the hospital, every month a police offers sets up in the PMB lobby and talks to our patients and employees about domestic violence and provides resources to those who seek information. Total Hours = 2

6/2: Pritzker College Prep Career Day  
Norwegian American Hospital was asked to send a representative for a panel on Career Day. This representative was asked a series of questions from the moderator and students on their role and responsibilities. Total Hours = 5

6/2: La Raza - Mujeres Destacadas 2017  
Norwegian American Hospital sponsored a $1,000 scholarship to a deserving medical/nursing student. Total Hours = 3

6/3: Avondale Coalition/ Rincon Family Services  
This event was geared towards families -- a wide array of vendors offering wellness resources, educational workshops and health screenings were in attendance. Norwegian American Hospital provided cholesterol and glucose screenings. Total Hours = 5

6/7: Week of Hope Health & Resource Fair  
The event was designed to provide resources to the families and children of the Humboldt Park area—Lead, Hemoglobin, Dental, Cholesterol and Glucose screenings were provided. NAH sponsored a check in the amount of $250. Total Hours = 5

6/9: North West Side Health Advisory Committee  
The planning committee met to discuss the logistics for Senator Omar Aquino’s 1st Annual Health Fair to be held on Friday, August 18, 2017; Norwegian American Hospital will provide adult screenings, back-to-school physicals and dental services. Total Hours = 1.5
6/15 - 6/18: Fiestas Puertorriquenas
In collaboration with the National Association of Hispanic Nurses, Norwegian American Hospital will staff the First Aid tent. NAH also sponsored $2,000. Total Hours = 40

6/16: NBC/Telemundo Interview
NBC/Telemundo reporter LeeAnn Trotter recorded a segment on Dr. Valdes (Wound Clinic) and her impact in the community. The segment was filmed in the Wound Clinic and Fiestas Puertorriquenas. Total Hours = 2.5

6/21: Leukemia & Lymphoma Society Luncheon
This event brought together leaders and touched on the impact of cancer in the workplace and power against it. Guest speaker included former Chicago bear, Mr. Desmond Clark. Total Hours = 3

6/23: North West Side Health Advisory Committee
The planning committee met to discuss the logistics for Senator Omar Aquino’s 1st Annual Health Fair to be held on Friday, August 18, 2017; Norwegian American Hospital will provide adult screenings, back-to-school physicals and dental services. Total Hours = 1.5

7/9: Blue Cross & Blue Shield
Coordinated a visit from BCBS to the hospital, every month a representative sets up in the PMB lobby and talks to our patients and employees about services BCBS provides and resources to those who seek information. Total Hours = 1.5

7/17: Health Screenings – Borinqueneers
Norwegian American Hospital provides free monthly glucose and cholesterol screenings to the residents of the 65th Infantry Borinqueneers building. Total Hours = 1

7/19: Multicultural Leadership Committee
American Heart Association sponsored a committee celebration dinner at Maggiano’s Little Italy to thank the multicultural leadership committee for their efforts to the organization. Total Hours = 3

7/21: North West Side Health Advisory Committee
The planning committee met to discuss the logistics for Senator Omar Aquino’s 1st Annual Health Fair to be held on Friday, August 18, 2017; Norwegian American Hospital will provide adult screenings, back-to-school physicals and dental services. Total Hours = 1.5

7/22: Promise 2 Thrive Health Fair
This event was hosted by Jehova Justica’s women’s ministry for women of the community. Norwegian American Hospital was invited to participate in this first annual event—NAH provided cholesterol and glucose screenings. Total Hours = 5

7/29: Hope Fest – Main Campus
Children and community residents received free flu shots, dental screenings, and blood pressure screenings. Also, free glucose screenings were provided by Norwegian American Hospital, as well as hospital resources and literature. This event not only provided health screenings, but an
array of free resources including, cash assistance for seniors, as well as Medical ID cards, senior ID bracelets, senior CTA passes and CEDA light and gas bill assistance. Children also enjoyed various physical activities and received free haircuts. Total Hours = 8

8/1: National Night Out
Norwegian American Hospital provided free adult glucose screenings at the 12th Police District’s Nation Night Out—this yearly event brings community residents together for a night of food and fun. Total Hours = 5

8/4: North West Side Health Advisory Committee
The planning committee met to discuss the logistics for Senator Omar Aquino’s 1st Annual Health Fair to be held on Friday, August 18, 2017; Norwegian American Hospital will provide adult screenings, back-to-school physicals and dental services. Total Hours = 1.5

8/5: Hope Fest – Northwest Campus
Children and community residents received free flu shots, dental screenings, and blood pressure. Norwegian American Hospital provided free glucose screenings, as well as hospital resources and literature. Total Hours = 5

8/10: North West Side Health Advisory Committee
The planning committee met to discuss the logistics for Senator Omar Aquino’s 1st Annual Health Fair to be held on Friday, August 18, 2017; Norwegian American Hospital will provide adult screenings, back-to-school physicals and dental services. Total Hours = 1.5

8/10: Senator Iris Martinez Back to School Fair
The event provided free services including, teeth cleaning, arthritis check-ups and children received free backpacks and school supplies. Norwegian American Hospital provided free glucose screenings. Total Hours = 5

8/11 – 8/13: 8th Annual Cuban Festival
In collaboration with the National Association of Hispanic Nurses, Norwegian American Hospital staffed the First Aid tent. NAH received promotional exposure – website, e-mail blasts, logo placement on all flyers and banners. NAH also sponsored $2,000. Total Hours = 30

8/18: Senator Omar Aquino Back to School Fair
This event not only provided backpacks full of school supplies to children but it also offered free health services including school Immunizations, school dental exams, school physicals and activities for children. Norwegian American Hospital provided adult glucose screenings, as well as hospital resources and promotional items. Total Hours = 5

8/19: Alderman Milly Santiago Back to School Fair
This annual wellness fair attracts hundreds of participants every year. The hospital provided free glucose screenings and distributed literature, as well as hospital promotional items. Total Hours = 5

8/20: Sangria Festival
Norwegian American Hospital staffed the first aid tent and distributed hospital literature and promotional items. Total Hours = 10
8/25: Alderman Ariel Reboyras Health Fair
This annual event provided backpacks and school supplies, as well as, free health services including school immunizations, dental exams, and activities for children. Norwegian American Hospital provided adult glucose screenings, as well as hospital resources and promotional items. Total Hours = 5

8/30: Casa Puertorriquena Health Fair
Children and community residents received free flu shots, dental screenings, and school physicals. Norwegian American Hospital provided free glucose screenings, as well as hospital resources and literature. Total Hours = 4

9/15: Blue Cross Blue Shield Informational Table
Blue Cross and Blue Shield were on-site to provide enrollment assistance, during the open enrollment period. We will continue with the BCBS Help Desk at NAH once a month to help answer questions on the plans once new members have received their new cards and are using the services. Total Hours = 1.5

9/25: ALAS Mobile Salon
This annual NAH sponsored event caters to female cancer patients – as a “spa day”. Patients are fitted for wigs, prosthetic and bras by Second Act. NAH secured services that were donated to pamper the women with in-house manicures, massages, breakfast and entertainment. Total Hours = 4

9/27: State Treasurer Hispanic Heritage Month Celebration
Attended the Hispanic Heritage Month Celebration in which the Treasurer celebrates the contributions of the Latino community and business leaders in Illinois. Total Hours = 2

9/29: Alderman Maldonado Senior Health Fair
The event provided resources to the families and children of the 26th Ward-- Vision Screenings, Financial, Health Resources, and Social Services. Norwegian American Hospital provided cholesterol and blood glucose screenings. Total Hours = 6

Total Events = 64
Total Hours = 269
6. Community Involvement 2017

Community Site Locations

A-Karrasell Child Care Centers
AI Raby High School
Alcott High School
All Things Possible for Kids Daycare
Aspira High School
Newton Bateman Elementary School
Jacob Beidler Elementary School
Betty’s Day Care Academy
Brentano Math and Science Academy
Magic Johnson Bridgescope Academy
William H. Brown School of Technology
Brunson Math & Science Specialty Elementary School
Camelot Academy of Chicago
Daniel R Cameron Elementary School
Casa Central
Pablo Casals School of Excellence
Villa Cather Elementary School
Channing’s Childcare Academy
Chicago Bulls College Prep
Chicago Chargers Sports Team
Chicago Hope Academy
Chicago Eagles Sports Team
Chicago Youth Center-Centro Nuestro
Children’s Home + Aid
Frederic Chopin Elementary School
Concordia Place
Crown Elementary Community Academy Fine Arts C
Jose de Diego Community Academy
R. Nathaniel Dett Elementary School
Diversey Daycare Center
Dodge Elementary School
DRW College Prep
Ella Flagg Young Elementary School
Leif Ericson Elementary Scholastic Academy
Esparanza School
Michael Faraday Elementary School
Frazier Magnet Elementary School
Greater Holy Temple Church of God in Christ
John Milton Gregory Elementary School
Hana Center
Hanson Park Elementary School
John Hay Elementary School
Heiferan Elementary School
It Takes a Village
Jensen Scholastic Academy
Kelyn Park High School
Kimball Daycare Center
La Escuelita Numero Dos Child Care Center
Learning Through Play
Learn 7 Charter School Network
Legal Prep Charter Academy
Leslie Lewis School of Excellence
Alain Locke Charter School
Joseph Lovett Elementary School
James Russell Lowell Elementary School
Lutherans Day Care Center
Manley Career Academy High School
Marillac Social Center
John Marshall Metropolitan High School
Mary Crane Center
McAuliffe Elementary School
McNair School of Excellence
Genevieve Melody Elementary School
Bernhard Moos Elementary School
Morton School of Excellence
John B. Murphy Elementary School
Henry H. Nash Elementary School
Nia Family Center (Chicago Commons)
William P. Nixon Elementary School
Alfred Nobel School
North Grand High School
North Star Child Development Center
Northwest Middle School
Ombudsman West
Pathways in Education
Brian Piccolo School of Excellence
Dr. Jorge Prieto Math and Science Academy
Prosser Career Academy
Frank W. Reilly Elementary School
Rowe Clark Math and Science Academy
Smart from the Start Preschool and Childcare
Suder Montessori Elementary School
Charles Sumner Math and Science Academy
George V. Tilton Elementary School
Vikings Sports Team
Carl Von Linne Elementary School
Washington Irving Elementary School
Wells Community Academy High School
West Park Academy of Fine Arts
West Town Academy
George Westinghouse College Prep
Wise Owl Daycare
Richard Yates Elementary School
Other Community Collaborators:

12th Area Police District
65th Infantry Borinqueneers Apartments
A Safe Haven Foundation
Advocate Health Care
American Heart Association
Anne and Robert H. Lurie Children's Hospital of Chicago
Army of the Kind/Let's Change
Association House of Chicago
Aspira Inc. of Illinois
Bloomeknecht Housing Association
Blue Cross Blue Shield and CDPH Caravan
Bradley University
Carle Foundation Hospital
Casa Puertorriquena
Chamberlain College of Nursing
Chicago Department of Public Health
Chicago Hispanic Health Coalition
Chicago Public School
Communities in School of Chicago
Division Street Business Development Association
Dr. Pedro Albizu Campos High School
Erie Family Health SBHCs
Erie Neighborhood House
European American Association
EverThrive Illinois
Fresenius Medical Care
Frontier Nursing University
Illinois Association of Free and Charitable Clinics
Illinois Department of Public Health
Illinois Doo Assist
Jehova Justicia
Las Moradas Apartments
Logan Square Neighborhood Association
Loyola University Medical Center
Mobile Care Chicago
Mobile Healthcare Association
Mujeres Latinas en Acción
National Association of Hispanic Nurses
Near North Health Service Corporation
New Life Covenant Church
Northwest Community Healthcare
Northwest Connection Chamber of Commerce
Northwestern Medicine Maternal Fetal Medicine Program
PCC Community Wellness Center
Planned Parenthood
Puerto Rican Cultural Center
River of Life Women's Shelter
Roberto Clemente Community Academy
Ross University School of Medicine and Science
 Rush University Medical Center SBHC
Saint Francis Medical Center College of Nursing
San Lucas United Church of Christ
Sarah Bush Lincoln Health Center
Sonnita Family Dental
Spanish Action Committee of Chicago
Spanish Coalition for Jobs, Inc.
Teresa Roldan Apartments
CHEST Foundation (American College of Chest Physicians)
The Night Ministry
The Town of Cicero
Union League Boys & Girls Club
University of Chicago Ci3 Design Team
University of Chicago Medicine Comer Children's Hospital

Services Provided to Legislators Health Fairs:

Alderman Ariel Reboyras - 30th Ward
Alderman Carlos Ramirez-Rosa - 35th Ward
Alderman Deb Mell - 33rd Ward
Alderman Roberto Maldonado - 26th Ward
Alderman Joe Moreno - 14th Ward
Alderman Milly Santiago - 31st Ward
Commissioner Luis Arroyo Jr. - 8th District
Comptroller Susana Mendoza
Congressman Danny Davis - 7th District
Senator Iris Martinez - 20th District
Senator Omar Aquino - 36th Ward
State Representative Cynthia Soto - 4th District
State Representative Jaime Andrade Jr. - 40th District
State Representative Luis Arroyo Sr. - 3rd District
7. **Other Supportive Community Involvement**

Norwegian American Hospital also offers a wide range of support services to the community. This includes:

- Childbirth Preparation Classes (English/Spanish)
- Free Condoms
- Community Garden
- Annual Children’s Coat Drive
- Clothing Closet

8. **Education Programs**

In fiscal year 2017, Norwegian American Hospital held a variety of education programs for the community. Cost of these programs to the Hospital includes instructor’s time, handout materials and staff time to coordinate and promote the programs. Some classes meet regularly such as childbirth preparation and others are part of our outreach participation in health fairs held throughout the year. By attending these lectures and classes, participants receive first-hand information from medical professionals as well as complimentary handout materials. Depending on the topic, the instructor or participant is typically a physician, nurse, dietitian, physical therapist or health educator.

Norwegian American Hospital also plays a key role in the education of healthcare providers which include a Family Practice Residency Program, Podiatric Medicine Residency Program, Family Practice OB Fellowship Program, Nursing School, Pharmacy and Radiology Clinical Rotations. Norwegian American Hospital provides space and training for participants in these programs through its trained staff.

<table>
<thead>
<tr>
<th>Education Programs and Residency</th>
<th>Cost</th>
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<tbody>
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<td>Podiatry</td>
<td>$241,159</td>
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<tr>
<td>Family Medicine Residency</td>
<td>$516,212</td>
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<tr>
<td>Nursing Education</td>
<td>$384,038</td>
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<tr>
<td><strong>Total Education Programs</strong></td>
<td><strong>$1,141,409</strong></td>
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9. **Subsidized Health Services**

Norwegian American Hospital subsidizes the cost to provide access to variety of health services and education to the community. For example, through its Care-A-Van program, which travels to community schools around the Chicago land area, assists schools with child physicals and immunization compliance.
Norwegian American Hospital also attends over 30 community health fair events and provides free health screening such as cholesterol and glucose screenings.

In addition to its community outreach programs, Norwegian American Hospital also provides in-house education services, such as childbirth preparation classes and both in-patient and out-patient lactation support.

Norwegian American Hospital also provides transportation to and from the Hospital, free of charge, to patients who live within a fifteen mile radius.

<table>
<thead>
<tr>
<th>Subsidized Health Service</th>
<th>Cost</th>
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<tr>
<td>Salaries and Wages</td>
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<td>Medical Supplies</td>
<td>19,326</td>
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<tr>
<td>Supplies</td>
<td>13,034</td>
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<tr>
<td>Fuel, Repairs and Maintenance</td>
<td>68,555</td>
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<tr>
<td>Professional Services</td>
<td>7,024</td>
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<td>Patient Transportation (CTA and Taxi)</td>
<td>9,721</td>
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<td>Insurance</td>
<td>19,142</td>
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<td>Other Expenses</td>
<td>39,419</td>
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<tr>
<td>Reimbursement From NAH Foundation</td>
<td>(363,997)</td>
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<tr>
<td><strong>Total Subsidized Health Service</strong></td>
<td>$406,347</td>
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V. Attachments

1. Audited Financial Statements FY2017
2. Charity Care Policy