



## ATTENTION VISITORS

### Visitor Policy Update for COVID-19 (Coronavirus)

Dear Visitors,

Your health and well-being while visiting Norwegian American Hospital is our top priority. To protect patients and the community, we have implemented the following precautions.

**Effective immediately and until further notice, we are not allowing visitors to our inpatient units except for end of life or other extreme circumstances with the approval of the nursing supervisor.**

We understand this change will represent a significant hardship for both patients and families. As you can imagine, this is a difficult decision, but one we feel is critical to protect the patients who have entrusted us with their care, their families, our staff, and the communities we serve. We want to assure you that it is safe to visit us for your scheduled appointments and procedures.

We will support and encourage inpatients to connect with family and friends by phone and through other technology, such as Face Time or Skype.

In all outpatient areas and the emergency department, patients may be accompanied by one support person. One parent or guardian for appointments may accompany children. Please be aware that all visitors will be screened at the information desk.

Please note these exceptions only apply if a person screens negative for symptoms of acute respiratory infection (fever, runny nose, cough, shortness of breath).

Thank you for understanding and cooperating with these changes. For constant communication and updates on the Coronavirus, please visit the CDC website <https://www.cdc.gov/coronavirus/2019-ncov/index.html>